MATLAB® Instrument Driver
for PicoScope® 5000A/B Series

Programmer's Guide
1 Introduction

This document outlines the functions defined in the MATLAB® Instrument Driver for the PicoScope® 5000A/B Series oscilloscopes.

Driver version: 1.1.16

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1.3 Company details

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Sales: sales@picotech.com

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2 MATLAB® Driver Package

MATLAB is a numerical computing environment and high-level language developed by MathWorks that is used in industry and academia for a wide variety of applications.

This package is provided in two ways:

- A zip file (PS5000a_MATLAB_IC_Generic_Driver.zip) downloaded from the MathWorks File Exchange site:
  

- In the MATLAB folder in the root directory of the Software Development Kit (SDK) for the PicoScope 5000 Series (A API).

The package contains the following:

- a MATLAB Generic Instrument Driver that is used with Instrument Control Toolbox

- scripts that demonstrate how to call various functions in order to capture data in block and streaming mode, as well as using the signal generator

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2.1 Prerequisites

The following hardware and software will be required:

**Hardware:**

One of the following devices:

- PicoScope 5000A or 5000B Series device

**Software:**

- MATLAB v8.0 (R2012b or later) – 32-bit or 64-bit version for Microsoft Windows
- Instrument Control Toolbox (v3.2 or later)
- Latest version of PicoScope PS5000A Software Development Kit (filename beginning PS5000asdk) – available to download from http://www.picotech.com/software.html

Note: Be careful not to confuse this with the PS5000 SDK for the original PicoScope 5000 Series oscilloscopes (PicoScope 5203 and 5204) which has a filename beginning PS5000sdk.)
• Microsoft Windows SDK 7.1 (for 64-bit MATLAB only) - please also refer to "How do I install Microsoft Windows SDK 7.1?" on MATLAB CENTRAL (http://www.mathworks.com/matlabcentral/answers/101105).

• Testing has been carried out with 32-bit and 64-bit versions of MATLAB R2012b.

2.2 Installation procedure

Extract the contents of the PS5000a_MATLAB_IC_Generic_Driver.zip file or copy the MATLAB directory from the SDK to a directory on the computer.

The following dynamic link library (DLL) files from the SDK will also be required:

• ps5000a.dll (rename from PS5000a.dll to ps5000a.dll if necessary)
• ps5000aWrap.dll
• PicoIpp.dll

For 64-bit versions, please ensure that you obtain these DLL files from the x64 directories in the root and Wrapper directories in the SDK. The following files from the ps5000a/x64 directory in the Instrument Driver Package will also be required:

• ps5000a_thunk_pcwin64.dll
• ps5000aWrap_thunk_pcwin64.dll

In the root directory are two folders:

• Functions
• ps5000A

In addition to the above two folders there are two script files in the root directory:

• PicoConstants.m – contains common constant values used across Pico Technology devices.
• PicoStatus.m – contains common status codes and information ID numbers used between various PicoScope ranges as well as the PicoLog 1000 devices.

The locations of the DLL files and the above folders (including their contents) must be added to the MATLAB Path (use the addpath command if necessary).

The folder Functions contains the following files:

• adc2mv.m – converts ADC counts to millivolts.
• freq2delta.m – Converts frequency to a delta value for PicoScope AWG.
• importAWGFile.m – Allows a PicoScope AWG comma-separated values (CSV) file to be imported
• mv2adc.m – converts millivolt values to ADC counts.
• j2m.m – converts a Java object to a MATLAB object.
• normalise.m – Normalise a vector (used for the AWG).

The ps5000a folder contains the generic instrument driver, prototype files, and a number of scripts:

Driver
• picotech_ps5000a_generic.mdd

Prototype Files
• ps5000aMFile.m
• ps5000aWrapMFile.m

The prototype files are used in place of the C header files in the SDK to define functions, enumerations and structures.

The prototype files to use with 64-bit MATLAB can be found in the ps5000a/x64 directory in the Instrument Driver package. Copy these files into the same directory as the Instrument Driver file or add them to the MATLAB path, ensuring that the prototype files generated using the 32-bit DLL are moved elsewhere.

Example Scripts
The files below provide examples of using the driver to capture data using different modes and simple triggering:
• PS5000a_IC_Generic_Driver_Block.m
• PS5000a_IC_Generic_Driver_FFT.m
• PS5000a_IC_Generic_Driver_Rapid_Block.m
• PS5000a_IC_Generic_Driver_Rapid_Block_Plot3D.m
• PS5000a_IC_Generic_Driver_Streaming.m
• PS5000a_IC_Generic_Driver_Sig_Gen.m

Some of the scripts are modified versions of scripts generated using the Instrument Control Toolbox Test and Measurement Tool.

2.3 Selecting C Compiler for MATLAB
Before using the Instrument Driver, you must select a C compiler.

1. At the MATLAB command prompt type:
   ```
   mex -setup
   ```
   and press Enter.

2. Press 'y' when prompted for mex to locate installed compilers.

3. Select the following compiler:
   ```
   32-bit MATLAB: lcc-win32 C 2.4.1
   64-bit MATLAB: Microsoft Software Development Kit (SDK) 7.1
   ```

4. Verify the choice selected.

2.4 Running the examples
The example scripts can be run either from the MATLAB command window or from the script Editor window.

To run a script, either:

• Type the script name in the MATLAB command window and press ENTER

or

• Open the script in the MATLAB Editor and click Run.

NOTE: The m files are structured in cells allowing you to run a small set of functions at a time.
3 MATLAB Generic Instrument Driver

The MATLAB Generic Instrument Driver for the PicoScope 5000A/B Series consists of a number of properties and functions which are listed below.

3.1 Properties

Beside the standard Instrument Control Device properties, the following additional properties are stored internally within the driver for each instance of an object:

<table>
<thead>
<tr>
<th>Property Name</th>
<th>Data type</th>
<th>Default value</th>
<th>Can be changed by user</th>
</tr>
</thead>
<tbody>
<tr>
<td>autoStop</td>
<td>Double - enumeration</td>
<td>1</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>A flag to specify if streaming should stop when all of maxSamples have been taken.</td>
<td></td>
</tr>
<tr>
<td>awgBufferSize</td>
<td>Double</td>
<td>Device-dependent</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Size of the AWG waveform buffer ('B' models only).</td>
<td></td>
</tr>
<tr>
<td>bandwidth</td>
<td>Double</td>
<td>Device/resolution-dependent</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Represents the maximum bandwidth (3 dB cut-off point) of the oscilloscope in hertz (Hz).</td>
<td></td>
</tr>
<tr>
<td>bufferMemory</td>
<td>Double</td>
<td>Device-dependent</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Defines the size of the memory buffer on the device (in samples).</td>
<td></td>
</tr>
<tr>
<td>channelCount</td>
<td>Double</td>
<td>Device-dependent</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The number of analog input channels on the device.</td>
<td></td>
</tr>
<tr>
<td>channelSettings</td>
<td>Any (struct)</td>
<td>N/A</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Represents a set of arrays containing the channel settings for analog channels.</td>
<td></td>
</tr>
<tr>
<td>dacFrequency</td>
<td>Double</td>
<td>Device-dependent</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(20e6)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>dacFrequency</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>is the update frequency of the arbitrary waveform generator.</td>
<td></td>
</tr>
<tr>
<td>digitalPorts</td>
<td>Double</td>
<td>N/A</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Not used</td>
<td></td>
</tr>
<tr>
<td>digitalSettings</td>
<td>Any (struct)</td>
<td>N/A</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Not used</td>
<td></td>
</tr>
<tr>
<td>firstRange</td>
<td>Double - enumeration</td>
<td>0</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Enumeration corresponding to the lowest voltage range supported by the device (10 mV).</td>
<td></td>
</tr>
<tr>
<td>hasHardwareEts</td>
<td>Double - enumeration</td>
<td>Device-dependent</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Indicates if the device has hardware-based equivalent time sampling.</td>
<td></td>
</tr>
<tr>
<td>lastRange</td>
<td>Double - enumeration</td>
<td>11</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Enumeration corresponding to highest voltage range supported by device (20 V).</td>
<td></td>
</tr>
<tr>
<td>maxADCValue</td>
<td>Double</td>
<td>Resolution-dependent</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(32512)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>maxADCValue</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>The maximum ADC count value for the device.</td>
<td></td>
</tr>
<tr>
<td>maxSamplingRate</td>
<td>Double</td>
<td>Device-dependent</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
The maximum single shot sampling rate for the device (samples per second).

<table>
<thead>
<tr>
<th>Property</th>
<th>Data Type</th>
<th>Description</th>
<th>Y/N</th>
</tr>
</thead>
<tbody>
<tr>
<td>minADCValue</td>
<td>Double</td>
<td>Resolution-dependent (-32512)</td>
<td>N</td>
</tr>
<tr>
<td>numPostBackTriggerSamples</td>
<td>Double 1024</td>
<td>The number of samples to be taken after a trigger event.</td>
<td>Y</td>
</tr>
<tr>
<td>numPreTriggerSamples</td>
<td>Double 0</td>
<td>The number of samples to return before the trigger event.</td>
<td>Y</td>
</tr>
<tr>
<td>resolution</td>
<td>Double -8</td>
<td>The resolution of the device, in bits.</td>
<td>N</td>
</tr>
</tbody>
</table>
| sigGenType       | Device-dependent | The type of signal generator on the device:  
|                  | enumeration   | 0 - None 
|                  |               | 1 - Function generator 
|                  |               | 2 - Arbitrary waveform generator |
| startFrequency   | Double 1000   | The frequency that the signal generator will initially produce (hertz). | Y    |
| stopFrequency    | Double 1000   | The frequency at which the sweep reverses direction or returns to the initial frequency (hertz). | Y    |
| streamingInterval| Double 1e-6   | The requested time interval between samples (in seconds) when capturing data in streaming mode. | Y    |
| timebase         | Double 65     | The timebase used for the scope when capturing data in block mode. | Y    |
| unitHandle       | 0 - handle assigned by the driver. | The handle assigned by the underlying driver for the device. | N    |
| unitSerial       | Device-dependent | The device batch/serial number. | N    |

Further information for a property where applicable, may be found using the instrhelp function. For example:

`instrhelp(ps5000aDeviceObj, 'autoStop')`

### 3.2 Functions

The PicoScope 5000 MATLAB Instrument Driver provides a number of functions to control the device from within the MATLAB environment. Most of the functions mirror the core API functions defined in the *PicoScope 5000 Series (A API) Programmer's Guide*.

#### 3.2.1 'handle' parameter

Note that as Instrument Control Toolbox makes use of device objects to represent an instance of a device, the `handle` parameter defined in the core API and wrapper functions is not required as this is stored internally as the `unitHandle` property in the Instrument Driver.

Instead of the `handle` parameter, the argument `obj`, which represents the device object, is used.
3.2.2 Function return values
The status values returned from some function calls or through an error message correspond to PICO_STATUS values defined in the PicoStatus.m file. Use the dec2hex() MATLAB function to convert the value to a hexadecimal value, the definitions of which may be found in the main PicoScope 5000 Series (A API) Programmer’s Guide.

In addition to the status, the output from a function call in MATLAB may consist of a number of parameters – this is due to the fact that MATLAB outputs variables corresponding to arguments that are pointers in the API function call.

For further information on functions in the Instrument Driver, please call the instrhelp function from the MATLAB command window e.g.

```
instrhelp(ps5000aDeviceObj, 'runBlock');
```

3.2.3 Function descriptions
3.2.3.1 Core API functions
The following core API functions are available within the Instrument Driver. Unless otherwise stated, the parameters match those defined in the main Programmer’s Guide.

- `ps5000aChangePowerSource`
- `ps5000aCurrentPowerSource`
- `ps5000aFlashLed`
- `ps5000aGetAnalogueOffset`
- `ps5000aGetChannelInformation`
- `ps5000aGetDeviceResolution`
- `ps5000aGetMaxDownSampleRatio`
- `ps5000aGetMaxSegments`
- `ps5000aGetNoOfCaptures`
- `ps5000aGetNoOfProcessedCaptures`
- `ps5000aGetTimebase`
- `ps5000aGetTimebase2`
- `ps5000aGetTriggerTimeOffset`
- `ps5000aGetTriggerTimeOffset64`
- `ps5000aGetValues`
- `ps5000aGetValuesBulk`
- `ps5000aGetValuesOverlapped`
- `ps5000aGetValuesOverlappedBulk` input argument is not required.
- `ps5000aGetValuesTriggerTimeOffsetBulk` input arguments are not required.
- `ps5000aGetValuesTriggerTimeOffsetBulk64` input arguments are not required.
- `ps5000aIsReady` argument is not required.
- `ps5000aIsTriggerOrPulseWidthQualifierEnabled` input arguments are not required.
- `ps5000aMaximumValue` input argument is not required.
- `ps5000aMemorySegments` input argument is not required.
- `ps5000aMinimumValue` input argument is not required.
- `ps5000aNoOfStreamingValues` input argument is not required.
- `ps5000aPingUnit`
- `ps5000aRunStreaming` input parameters are not required.
- `ps5000aSetBandwidthFilter`
- `ps5000aSetChannel`
- `ps5000aSetDataBuffer`
- `ps5000aSetDataBuffers`
- `ps5000aSetDeviceResolution` The resolution input argument is specified in bits. This function will also return the actual resolution set (determined by the number of channels enabled).
- `ps5000aSetEts` input argument is not required.
- `ps5000aSetEtsTimeBuffer` input argument is not required.
- `ps5000aSetEtsTimeBuffers` input arguments are not required.
- `ps5000aSetNoOfCaptures`
- `ps5000aSetPulseWidthQualifier`
- `ps5000aSetTriggerChannelDirections` aux input argument not required.
- `ps5000aSigGenSoftwareControl`
- `ps5000aStop`

### 3.2.3.2 Wrapper functions

A number of functions are provided in `ps5000aWrap.dll` which is loaded by the Instrument Driver. These provide a method of obtaining streaming data and information without having to use the callback function required by the `ps5000aGetStreamingLatestValues` function in the core API. Additionally there are functions that avoid the need to use structures for advanced trigger functionality.

- `autoStopped`
- `availableData`
- `clearTriggerReady`
- `getStreamingLatestValues`
- `isReady`
• isTriggerReady
• setAppAndDriverBuffers
• setMaxMinAppAndDriverBuffers
• setPulseWidthQualifier
• setTriggerConditions
• setTriggerProperties

3.2.3.3 Other functions

The following functions are either additional functions or modifications of the core API functions:

• getBlockData
• getRapidBlockData
• getUnitInfo - replaces ps5000aGetUnitInfo
• resetDevice
• runBlock - replaces the need to call ps5000aRunBlock and ps5000aIsReady
• setAdvancedTrigger
• setChannelDefaults
• setSigGenArbitrary - replaces ps5000aSetSigGenArbitrary
• setSigGenArbitrarySimple
• setSigGenBuiltIn - replaces ps5000aSetSigGenBuiltIn
• setSigGenBuiltInSimple
• setSigGenOff
• setSimpleTrigger - replaces ps5000aSetSimpleTrigger
• setTriggerOff

Note that the changes include the use of millivolts as opposed to ADC counts to define trigger thresholds and the use of frequency in hertz as opposed to a delta phase for the arbitrary waveform generator.

3.2.4 Connecting to/disconnecting from a PicoScope 5000A/B Oscilloscope

Connecting to a device

Prior to establishing a connection, load the PS5000aConfig.m file into the MATLAB environment.

Use the icdevice command to create an instance of an object representing the PicoScope 5000A/B device. This loads the required library files.

It is possible to specify the batch/serial number of the device to connect to when creating the device object:

   ps5000aDeviceObject = icdevice('picotech_ps5000a_generic', 'TEST/001');

Alternatively, to proceed without specifying a batch/serial number:

   ps5000aDeviceObject = icdevice('picotech_ps5000a_generic', '');

To connect to the device, use the connect command:

   connect(ps5000aDeviceObject);

Connecting to multiple units

Connecting to multiple units is not fully supported in this release – it may be possible for block and rapid-block mode captures and signal generator operation.
**Disconnecting from a device**
To disconnect a device from the PC use the disconnect command:

```matlab
disconnect(ps5000aDeviceObject);
```

For further information on the process of creating as well as connecting and disconnecting to/from a device object, please refer to the MATLAB Help files.

### 3.3 Enumerations and structures

The prototype files supplied provide the user with the ability to access the enumerations and structures defined in the `ps5000aApi.h` header file provided in the Software Development Kit.

The example scripts show that the prototype file is loaded and assigned to a number of variables via the `PS5000aConfig` script:

```matlab
[ps5000aMethodinfo, ps5000aStructs, ps5000aEnuminfo,
 ps5000aThunkLibName] = PS5000aMFile;
```

#### 3.3.1 Enumerations

Enumerations are accessed from the `ps5000aEnuminfo` structure e.g.:

```matlab
channelSettings(1).range = ps5000aEnuminfo.enPS5000ARange.PS5000A_1V;
```

#### 3.3.2 Structures

Structures are accessed from the `structs` structure:

```matlab
trigger_channel_a_properties =
ps5000aStructs.tPS5000ATriggerChannelProperties.members;
```

### 3.4 Sampling modes and signal generation

As described in the main *PicoScope 5000 Series (A API) Programmer’s Guide*, the oscilloscopes can run in various sampling modes.

Below are descriptions of the sequence of function calls to use in order to acquire data or control the signal generator.

#### 3.4.1 Block mode

The sequence of steps to follow is as in the *Using block mode* section of the *Programmer’s Guide* with the following exceptions:

- **Step 1** – connect to the oscilloscope *as described above* or using the Test and Measurement Tool.

- **Step 4** – Advanced Triggering is not fully supported. Use the `setSimpleTrigger` function.

- **Steps 5 and 6** – use the `runBlock` function which calls the underlying `ps5000aRunBlock` function and polls the driver using the `ps5000aIsReady` function.

- **Steps 7 and 8** – if non-aggregated data is required call `getBlockData` instead which takes care of setting up the data buffers and returns the data values in arrays.
3.4.2 Rapid block
The sequence of steps to follow is as in the 'Using rapid block' section of the
Programmer's Guide with the following exceptions:

Without aggregation:

- Step 1 – connect to the oscilloscope as described above or using the Test and
  Measurement Tool.

- Step 4 – Advanced Triggering is not fully supported. Use the setSimpleTrigger
  function.

- Steps 6 and 7 – Use the runBlock function which calls the underlying
  ps5000aRunBlock function and polls the driver using the ps5000aIsReady function.

- Steps 8 and 9 – call getRapidBlockData instead which takes care of setting up the
data buffers and returns the data values in arrays.

3.4.3 ETS (equivalent-time sampling)
The sequence of steps to follow is as in the 'Using ETS mode' section of the
Programmer's Guide with the following exceptions:

- Step 1 – connect to the oscilloscope as described above or using the Test and
  Measurement Tool.

- Step 4 – Advanced Triggering is not fully supported. Use the setSimpleTrigger
  function.

- Steps 5 and 6 – use the runBlock function which calls the underlying
  ps5000aRunBlock function and polls the driver using the ps5000aIsReady function.

- Steps 7 and 8 – if non-aggregated data is required call getBlockData instead,
  which takes care of setting up the data buffers and returns the data values in arrays.

3.4.4 Streaming
The sequence of steps to follow is as in the 'Using streaming mode' section of the
Programmer's Guide with the following exceptions:

- Step 1 – connect to the oscilloscope as described above

Prior to step 5, call setAppAndDriverBuffers or setAppAndDriverBuffers to
inform the wrapper driver of the driver buffer from step 4, and the application
buffer into which the data should be copied into. The length of the driver and
application buffer must be the same. This ensures that data is correctly copied
inside the streaming callback function in the wrapper driver.

- Step 6 – call getStreamingLatestValues then poll the driver using the isReady
  function

Once the driver indicates that it is ready, call availableData to verify if any data
has been collected, and if so:

- Call isTriggerReady to verify if the scope has triggered (if a trigger has been
  setup) and the zero-based index in the buffer where the first sample is located.
3.4.5 Signal generator

Once a connection to the device has been established, the following functions may be used to output waveforms from the signal generator:

- `setSigGenArbitrary`
- `setSigGenArbitrarySimple`
- `setSigGenBuiltIn`
- `setSigGenBuiltInSimple`

Calling the `setSigGenOff` function will output a 0V DC signal.

The `setSigGenArbitrarySimple` and `setSigGenBuiltInSimple` functions allow you to output a waveform at constant frequency, minimising the number of parameters to provide to the function.

The trigger functions may be called if a trigger source has been specified and the `ps5000aSigGenSoftwareControl` function may be called to provide a software trigger.

**Arbitrary Waveforms**

Arbitrary waveforms may be created as an array of data values in the MATLAB environment as in the Signal Generator example script. Data values must be in the range +1 to –1 where these correspond to the maximum and minimum peak values for the signal, although the supplied `normalise` function may be used to convert the data values.

Additionally, files generated using the PicoScope 6 software may be read in using the supplied `importAWGfile` function or through the MATLAB Import tool.

Note that only the models with a ‘B’ suffix, e.g. the PicoScope 5242B, have an arbitrary waveform generator.

3.5 Test and Measurement Tool

The MATLAB Instrument and Control Toolbox Test and Measurement Tool can be used to control the device and is suited for the following modes:

- Block data capture
- Rapid block data capture
- Equivalent time sampling (ETS) data capture
- Signal generator operation

Data in the MATLAB Workspace may be used as arguments (for example a defined waveform for the AWG) – use the following syntax in the inputs field:

```
    evalin('base', 'variable name')
```

The variable name should be entered in quotes.
3.5.1 Connecting to the PicoScope device

1. Load the `PS5000aConfig.m` file in MATLAB.

2. At the command prompt, type `tmtool` or with MATLAB R2012b or later, click the Instrument Control App from the Apps toolbar.

3. In the Test & Measurement Tool window that appears, expand the Instrument Object in the Test & Measurement pane and left-click on Device Objects.

4. Click the New Object... button at the bottom of the Existing Objects tab in the Device Objects pane on the right.

5. In the New Object Creation dialog that appears, ensure that the parameters are shown as in the figure below. The batch/serial number of the device may be entered in the Resource Name field.

![New Object Creation dialog](image)

6. Click OK.

7. Click the ‘scope-picotech_ps5000a_generic’ item that appears under the Device Objects, and then click Connect.
Device connected
3.5.2 Getting and setting properties

1. Click on the **Properties** tab in the **scope-picotech_ps5000a_generic** pane.

2. Select an instrument property, such as **numPostTriggerSamples**.

3. To retrieve the value, click **Get** – the value will appear in the **Response** pane to the right.

4. To set a value for the property, enter a value in the textbox and click **Set**.
Setting a property

3.5.3 Calling functions

1. Click the **Functions** tab.

2. Select an instrument function from the list, such as **ps5000aSetDeviceResolution**

3. Set the input and output arguments - note that only the basic data types are supported by the Test and Measurement Tool.
4. Click **Execute**.
3.5.4 Disconnecting from the PicoScope device

1. Click the Disconnect button at the top right of the scope-picoTech_ps5000a_generic pane – the Connection status should change to Disconnected.
4 Troubleshooting

This section covers some troubleshooting information for common errors that may be encountered.

**Unable to connect to a device**
Check that the device is connected to the PC and listed in the Windows Device Manager.

Confirm that the LED on the front of the device is illuminated.

Ensure that no other instance of a device object corresponding to a previous connection is present – if so, delete it.

Ensure that the `PS5000aConfig` file has been loaded.

**Attempt to connect to a device having previously terminated a script with Ctrl-C results in a lockup**
Disconnect the USB cable from the oscilloscope and close MATLAB using the Windows Task Manager.

Connect the USB lead again.

**‘Not a valid Win32 application’ error when loading the DLLs**
Ensure that the correct 32-bit or 64-bit DLLs are on your MATLAB path or in the same directory as the Instrument Driver file depending on whether using 32-bit or 64-bit MATLAB.

**Warnings relating to FcnPtr when running a script**
This is expected and refers to the C-style callback functions for block and streaming mode.

**General**
NOTE: Always call the disconnect function on the device object on completion of data acquisition/signal generator output

If assistance is still required, please contact support@picotech.com or call using the Pico Technology contact details provided earlier in this guide.
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